



Customer Service

Policy on changing exam session reservations

Exam session reservations are not transferable. Applicable fees for sessions are non-refundable and non-transferable.

There are no fees to pay for those who wish to change the date set for an exam session if the request reaches SOFAD more than 10 working days before this date.

Fees of \$20, plus applicable taxes, are required of those who wish to change the date set for an exam session but who advise us within 10 working days before this date.

After the date of the exam, those who did not turn up for the exam and who wish to reserve another date must re-register for another session and pay the applicable fees again.

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